

## Statistics for Citizen/Internal Investigations Conducted

	<b>2010</b>		<b>2011</b>		<b>2012</b>	
<b>Total Investigations Conducted</b>	<b>100</b>		<b>124</b>		<b>119</b>	
<b>Citizen Complaints</b>	<b>64</b>	64%	<b>87</b>	70%	<b>91</b>	76.5%
<b>Internal Complaints</b>	<b>36</b>	36%	<b>37</b>	30%	<b>28</b>	23.5%
<b>Complaint Dispositions</b>						
<b>Exonerated</b>	<b>20</b>	20%	<b>16</b>	13%	<b>7</b>	6%
<b>Not Sustained</b>	<b>10</b>	10%	<b>19</b>	15%	<b>30</b>	25%
<b>Pending</b>	<b>4</b>	4%	<b>14</b>	11	<b>15</b>	13%
<b>Policy Failure</b>	<b>0</b>	0%	<b>1</b>	1%	<b>0</b>	0%
<b>Sustained</b>	<b>40</b>	40%	<b>33</b>	27%	<b>34</b>	29%
<b>Unfounded</b>	<b>25</b>	25%	<b>38</b>	31%	<b>33</b>	28%
<b>Withdrew complaint</b>	<b>1</b>	1%	<b>3</b>	2%	<b>0</b>	0%
<b>City Vehicle Collisions</b>	<b>37</b>		<b>34</b>		<b>41</b>	
<b>Preventable</b>	<b>15</b>	40.5%	<b>21</b>	62%	<b>28</b>	68%
<b>Non-Preventable</b>	<b>22</b>	59.5%	<b>13</b>	38%	<b>13</b>	32%