

Statistics for Citizen/Internal Investigations Conducted

	2009		2010		2011	
Total Investigations Conducted	131		100		124	
Citizen Complaints	95	73%	64	64%	87	70%
Internal Complaints	36	27%	36	36%	37	30%
Complaint Dispositions						
Exonerated	34	21%	20	20%	16	13%
Not Sustained	15	9%	10	10%	19	15%
Pending	8	5%	4	4%	14	11%
Policy Failure	4	3%	0	0%	1	1%
Sustained	56	34%	40	40%	33	27%
Unfounded	44	27%	25	25%	38	31%
Withdrew complaint	2	1%	1	1%	3	2%
City Vehicle Collisions	44		37		34	
Preventable	27	61%	15	40.5%	21	62%
Non-Preventable	17	39%	22	59.5%	13	38%