

# City of Spartanburg Social Media Comment Moderation Policy

Comments from individuals on posts made to the City of Spartanburg's social media sites will be monitored and inappropriate content will be removed as soon as possible and without prior notice. Under the City of Spartanburg Social Media Use Policy, the City reserves the right to remove inappropriate content of the following types:

- Content not related to the topic of the original post
- Profane, obscene, violent or pornographic content
- Content that promotes, fosters, or perpetuates discrimination on the basis of race, creed, color, age, religion, gender, marital status, status with regard to public assistance, national origin, physical or mental disability or sexual orientation
- Content that includes unlawful harassment or threats of violence
- Solicitations of commerce, including but not limited to advertising any business, service or product for sale
- Conduct that violates federal, state, or local law or content that encourages illegal activity
- Information that may compromise the safety or security of the public or public systems
- Content which infringes on the intellectual property rights of any other party
- Content that defames any person, group, or organization
- Disclosure of any proprietary, confidential, or privileged information
- Content in support of or opposition to political campaigns, candidates, or ballot measures.

## Public Records Law

City of Spartanburg social media sites are subject to applicable public records laws. Any content maintained in a social media format related to agency business, including communication posted by the Agency and communication received from citizens, is a public record. The City Communications & Marketing Department maintains the City's social media accounts and is responsible for responding completely and accurately to any public records request for social media content.