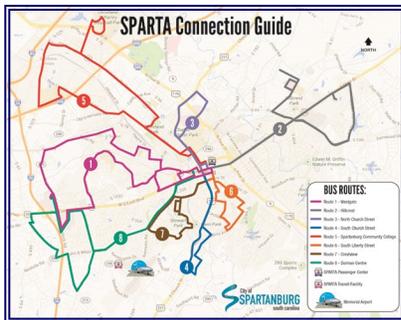


## Service Area

Priority is not given for any one trip purpose over another. TSB does not have any restrictions on where you can go as long as it's within the SPARTA service area. The service area includes everywhere inside the Spartanburg city limits, plus up to 3/4 mile beyond any SPARTA fixed bus route even if it goes outside the city limits. Call the TSB of course for specific information about the service boundaries.



WWW.CITYOFSPARTANBURG.ORG/SPARTA

Transit Fares	
Adult	\$1.25
Student (full-time w/ Photo ID)	\$.75
Elderly (w/ Photo ID)	\$.75
Disabled (w/ Photo ID)	\$.75
Children (Under 36" Tall)	Free
Transfer	\$.30
<b>Off Peak (9am-3pm &amp; All Day Saturday)</b>	
Elderly	\$.50
Disabled	\$.50

For an application or questions concerning eligibility of SPARTA's Complementary Paratransit, please call SPARTA at 595-2715.

Passes	Adult	E & D	Student
Monthly	\$37.50	\$18.75	\$18.75
10 Ride	\$11.25	\$6.25	\$6.25
1 Day	\$2.50	\$1.25	\$1.25
5 Day	\$11.25	\$6.25	\$6.25

100 N Liberty Street  
Spartanburg, SC  
29306

Phone: 864-562-4BUS  
Fax: 864-595-2722

We're Going Your Way!



## PARATRANSIT HOW TO RIDE GUIDE



Spartanburg County  
Transportation Service Bureau

For reservations please  
call TSB at 560-4118

FARE \$1.80

We're Going Your Way!

# RIDE SPARTA!

## Complementary Paratransit

SPARTA's Complementary Paratransit is performed by Spartanburg County Transportation Service Bureau (TSB).

The vans are equipped with a restraint system for securing wheelchairs. However, some wheelchairs are difficult or impossible to properly secure. While it is not mandatory that you allow the driver to attempt to secure your wheelchair, it is strongly recommended.



## Who is Spartanburg County Transportation Service Bureau?

TSB is door-to-door van transportation that helps meet the needs of mobility impaired persons in Spartanburg. To ride with TSB you must have a disability which makes you unable to use SPARTA fixed route bus service. Unable means that it is impossible or it causes severe or continuing pain. Discomfort, occasional pain, age, or distance to the nearest bus stop do not by themselves constitute an eligible disability.

### How To Qualify...

There is a two part application process which you must complete before you are allowed to use SPARTA's Complementary Paratransit service. In the first part, you give SPARTA permission to contact a professional who is familiar with your abilities. In the second part, this professional answers questions about your ability to use fixed route bus service. SPARTA uses this information to determine if you are eligible to use SPARTA's Complementary Paratransit service all of the time, some of the time, or not at all. If you disagree with our decision, you may appeal the decision.

## Appeals & Complaints

SPARTA has established a process which you may use to appeal a decision concerning your eligibility to use the Complementary Paratransit service or a penalty for failure to cancel. Call 595-2715 for a copy of the SPARTA's Appeals Process.

If you have complaints about service, call 560-4118. Please do not hesitate to call. We can fix a problem only if we know about it.

## Trip Scheduling

To schedule a trip, call 560-4118 prior to close of business the day before your trip. You may schedule a trip up to seven days in advance. Reservations will be taken up to 5:00pm and on any day prior to day of service.

